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Pan Base

4 Put the Pan on the scale.

# Scale Support Guide



## **Thank You for Purchasing Star's mG-Scale!**

Your new scale has a lot to offer! This scale is NTEP Certified meaning you can sell the products that you are weighing. There are a few steps before you can legally use it. Every state has different rules and regulations. For more information about your state, please refer to

## https://starmicronics.com/Pages/mgscalessupport

### WARNING: PRODUCTS SOLD ON A SCALE THAT IS NOT PROPERLY REGISTERED CAN RESULT IN LEGAL ACTION. mG-S322





- 1. Download the scale driver at the link below and install it on your PC. (http://www.starmicronics.com/support/?printerCode=MG-S\_Scale)
- 2. Connect the scale to PC with USB cable.
- 3. Turn on the scale.
- 4. The scale appears in "Devices and Printers" e.g. "STAR MG-1501 (COM4)"
- 5. In your POS application, choose the same COM port when configuring your scale.

#### Use of USB bus power

- 1. Open "Properties" by right clicking on the scale name in "Ports (COM &LPT)" in "Device Manager"
- 2. Check off "Allow the computer to turn off this device to save power" in "Power management" tab.

#### Bluetooth

- 1. Turn on the scale
- 2. Add Bluetooth device on you PC. The scale is in "Devices and Printers", e.g. "MG-S1501XXYYYY"
- 3. Right click on the scale in the "Devices and Printers", then, go to "Properties"
- 4. You can see "COMn" in "Services" tab.( n means a port number).
- 5. In your POS application, choose the same COM port when
- configuration your scale.

## Star mG-S Series Calibration Guide

This document explains what must be done to use this scale for any commercial purposes or legally controlled application. The owners are responsible for making sure the scale meets the requirements of your state, local, or federal weights and measures office. A procedure to place the scale into service also depends on states. Please contact them for details in advance. You can find your contact and the link to the weights and measures division of your state here.

http://www.ncwm.net/resource/state-directors-all

#### What you need

- Calibration weight (OIML F1 Class)
- Security sealing items included in the box
- Non-conductive thin rod
- Operation manual (http://www.star-m.jp/pjump/000106.html)

#### **Calibration**

Please turn on the scale more than 30 minutes before the calibration and load the calibration weights few times. Follow the instruction of "Span calibration with external weight" in the operation manual. We recommend using the capacity weight. mG-S322: 320 g

If you don't use a weight more than one-half of the capacity, the "UC" is displayed when weighing more than twice heavy calibration weight because the weighing accuracy is not guaranteed.

#### Lock the security switch

- 1. Turn off the scale and unplug the power cable. If the windshield is attached, remove it.
- 2. Remove the square sticker at the front bottom of the scale as shown below.



#### 3. Set the security switch to Locked position. This switch is at "Unlocked position" as default.



#### Configure the settings

Configure to the settings you want to use. Refer to the operation manual.

#### Sealing

Security stickers or a plate should be attached as below.



#### **Verification** A weights and measures official or authorized service agent must perform the verification procedure.

Star Micronics America - mG-S Series Scale Support Guide For more details about unit's setup, usages and specifications, refer to the manual on the link. http://www.star-m.jp/prjump/000106.html

#### Leveling the scale

Adjust footers at the bottom corners of the scale. Refer to the operation manual.

If the state requires a wire sealing, use a lock plate on the back of the scale as below. Please refer to "Star MG-S Series Wire sealing Guide".

